

Accredited calibrations

Confidentiality requirements according to ISO/IEC 17025

At BAUR, we take the protection of your data very seriously. In line with the ISO/IEC 17025 standard, we commit to handle with the utmost confidentiality, all information and data provided to us in connection with your order that is not publicly accessible.

1. Handling customer data

- **Confidentiality:** All information exchanged between BAUR and our customers is handled with the utmost confidentiality. Such data must not be reproduced nor accessed by third parties.
- **Exception:** The data will only be disclosed if this is prescribed by statutory provisions, or if this has been expressly agreed upon by BAUR and the customer.
- **Disclosure:** If one of the parties to the contract is legally required or authorised under the contract to disclose confidential information, the party in question will, unless forbidden by law, inform the other party about the provided information.

2. Publicly accessible information

It is important to ensure that information that has been made publicly accessible by the customer does not fall under the confidentiality requirements. Such information includes, in particular, publicly placed logos and other markings on the products to be calibrated. As such information is already available to everybody, there is no need for this specific data to be handled as confidential.